From: James-Training For Safety
To: Quanico, James (SHF)
Subject: Training Bulletin-Aug 28, 2018, from Training For Safety
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Training Bulletin

Relevant, Up-To-Date, Discipline-Specific Information - Volume 6, Issue 35

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Dear James,

As a nonprofit, public-benefit corporation, we are dedicated to providing you the highest level of safety-related training and information. We hope you will find these news bulletins useful.

California County Calls Data Throttling of Firefighters 'Ridiculous,' Verizon Apologizes for 'Process Failure'

"Verizon officials apologize for a 'process failure' that caused a Santa Clara County fire department unit's broadband data speeds to be throttled significantly multiple times this summer while the unit tried to coordinate resources from throughout the state to fight the worst wildfire in California history-an action characterized as 'ridiculous' by a county official."

Click here to read more from *Urgent Communications*.

Click here for a follow up article from *Urgent Communications*.

Course Spotlight: *Dispatch Response to Active Shooters and Violent Intruders*

¤ Tactical Procedures - Information Gathering - Pre-Implementation Awareness
¤ The Five Phases of an Active Shooter Call
¤ What Constitutes an Active Shooter Situation ¤ Providing Pre-Arrival Instructions
¤ Updated Call Taking and Dispatching Techniques
¤ Tactical Terminology and Mutual Aid Considerations
¤ Tips on How to Combat PTSD After the Call
¤ Identify Potential Targets Within Your Jurisdiction

November 7 in Visalia (Tulare County)

Click here to see our complete training schedule.

Learning From a False Alarm

"How a North Carolina county used an accidental active-shooter alert to improve its policies."

Click here to read more from *Route Fifty*.

Three-Day Critical Incident Stress Management Courses

For All First Responders (Police, Fire, and EMS), 9-1-1 Dispatchers, Emergency Management, Probation, Parole, and Corrections

- Survival Strategies for Reducing, Preventing and Coping with Stress
- Techniques for Dealing with Both Cumulative and Critical Incident Stress
- How to Defuse
- The Advantages of a Peer Support Program
- How to Develop and Manage a Critical Incident Stress Management Program

October 16, 17, and 18 in Escondido (San Diego County)

November 27, 28 and 29 in Davis (Yolo County) Limited Space Remaining

Click here to see our complete training schedule.

Link of the Week: Free Publications

"The International Public Safety Association is proud to share these publications and infographics with the entire public safety community. We want you to share these documents freely with others - whether it's within your agency, city, state or even on social media."

Click here to visit the site.

Have a useful link to share with Public Safety?
Email me: James.Oneil@TrainingForSafety.com
Please include "Link of the Week" in the subject line. Thanks for your help.

One-Day Advanced Dispatch Update Training Courses

November 6 in Visalia (Tulare County)

Managing Cumulative and Critical Incident 9-1-1 Stress

November 7 in Visalia (Tulare County)

Dispatch Response to Active Shooters and Violent Intruders

November 8 in Visalia (Tulare County)

Practical Responses to Callers with Mental Illness

Click here to see our complete training schedule.

Emotional Tools to Build Officer Resiliency

"Law enforcement officers are trained to use the tactical tools on their gun belt, but they are rarely taught how to use "emotional tools" to combat many of the challenges they'll face during their career. Officers aren't taught how they should feel, think, or even process a situation involving a police suicide, a homicide, an officer-involved shooting, or an abused child."

Click here to read more from *In Public Safety*.

Free Bi-Weekly Email Newsletter on Social Media for Public Safety

Every other Thursday morning, we publish a free newsletter on Social Media for Public Safety. Whether you are just starting Social Media at your Department, rejuvenating old accounts, or keeping current, we are here to help.

Click here to sign up.

FirstNet News

Serving Those on the Frontlines of the West Coast Wildfires

"As wildfires are roaring across the West Coast, the need for connectivity amongst first responders is more crucial than ever. Enter FirstNet."

Three-Day Advanced Dispatcher Update Training Courses

September 10-12, 2018 at South Lake Tahoe (El Dorado County) Limited Space

Managing Cumulative and Critical Incident 9-1-1 Stress - Dispatch Response to Active Shooters / Violent Assailants - Practical Responses to Callers with PTSD and Traumatic Brain Injury

December 3-5, 2018 at Pleasanton (Alameda County)

Practical Responses to Callers with PTSD and Traumatic Brain Injury - Managing Cumulative and Critical Incident 9-1-1 Stress

Click here to see our complete training schedule.

High-Speed Fiber and Drones Power Live-Streaming Accident App

"A $10,000 grant from smart cities accelerator US Ignite allows drone-powered visuals from accident scenes to be viewed by necessary personnel from multiple locations."

Click here to read more from *Government Technology*.

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14 Free Training Webinars and Web Events in the Next Two Weeks

2017 Youth Experiences Survey: Studying Homeless Young Adults and Their Experiences with Human Trafficking. Tuesday August 28, 11:00 am to noon PT. From *The National Criminal Justice Training Center*.

Gather information regarding the risks and resiliencies of homeless young adults (ages 18 to 25) with a specific focus on sex and labor trafficking experiences. Learn about the issues facing homeless young adults including their medical and mental health needs, family relationships, and childhood maltreatment. Leverage new knowledge about the sex and/or labor trafficking experiences of homeless young adults in Arizona.

Hiring Great People: What Best Predicts the Performance of Law Enforcement Personnel. Tuesday August 28, noon to 1:00 pm PT. From *The Justice Clearinghouse*.

This webinar will discuss the empirical research on what factors best predict the performance of police officers and other law enforcement personnel. Factors to be discussed include education, military history, cognitive ability, tests of "normal" personality, measures of psychopathology, clinical interviews, background checks, physical ability tests, and interviews. In addition, the important difference between "screening in" and "screening out" will be discussed.
Learning Objectives: Learn the common methods used to select law enforcement personnel, Understand which of these common methods actually predict performance, Learn the relationships among academy performance, field training performance, and on-the-job performance, and Understand the legal issues associated with using various selection techniques.

What Justice Professionals Need to Know about First Amendment Speech and the Public Sector. Wednesday August 29, 10:00 to 11:00 am PT. From *The Justice Clearinghouse*.

The Supreme Court has ruled that, while public employees maintain their First Amendment communication rights, those rights must be balanced against impact and harm to the organization the employee works for. In this presentation we will address: Supreme Court case law development of free speech case law for public employees, What is a protected communication, The role and impact of social media communications, Regulation of off-duty conduct, The role of policies and procedures, Sustainable rules and policies, and Employer liability risks under the First Amendment and risk mitigation.

The Digital Imperative: Strategies, Technologies & Processes for Agency Records. Wednesday August 29, 11:00 am to noon PT. From *Nextgov*.

Records management professionals have long understood the value of good recordkeeping and the challenges of staying on top of a never-ending flow of information while keeping data protected in the process. Federal agencies-with strict congressional mandates to maintain documents and communications-know this better than most. Now, agencies have until 2023 to digitize all records going to the National Archives and Records Administration. This Government Executive and Nextgov webcast will cover how they will get there, what new technologies are needed and how this could fundamentally change the way agencies operate.

Cybersecurity, Access and Authentication's Impact on Operations. Wednesday August 29, 11:00 am to noon PT. From *IWCE*.

In today's environment, threats come at public safety from all angles that can block communications in serious situations or jeopardize sensitive data, and FirstNet promises be a prime target for the hacking community. FirstNet officials repeatedly have touted the fact that cybersecurity has been built into the system to protect network, but what steps do agencies and end users need to take to protect their data? In addition, how will FirstNet's identity, credential and access management (ICAM) ensure only authorized access to information without interfering with normal operations? And once you've decided these operational and policy decisions, examine how to keep your network and devices can remain secure in the new digital age.

Understanding Sexual Assault Perpetration: Sex Offender Management and Treatment Strategies. Thursday August 30, 10:00 to 11:00 am PT. From *The Justice Clearinghouse*.

This webinar reviews current sex offender management and treatment strategies, including civil commitment, specialized supervision, sex offender registration, community notification, and residency restrictions. We will discuss the efficacy of these management strategies, as well as treatment, and review alternative responses to sexual assault perpetration. As a result of this training, participants will: Understand current sex offender management and treatment strategies and the effectiveness of these methods, Identify at least three potential harms of current sex offender management techniques, and Learn at least two alternative responses to sexual assault perpetration.

Introduction and Overview to the FirstNet Network Status Tool and Uplift Request Tool. Thursday August 30, 10:00 to 11:00 am PT. From *The National Information Sharing Consortium*.

This webinar will provide an overview of FirstNet's Network Status Tool and Uplift Request Tool. Continuing Education Units (CEUs) will be provided for this webinar for those interested in participating.

FCC Form 601 - Completing the Official Application for Your Radio Station License. Thursday August 30, 11:00 am to noon PT. From *APCO International*.

APCO's spectrum management department will go over step by step instructions and provide tips on filling out the FCC form 601 for modifications to an existing call sign or to apply for a new FCC license.

How Data Analytics Improve Agency & Facility Management. Thursday August 30, noon to 1:00 pm PT. From *The Justice Clearinghouse*.

This webinar will show you how: Data from disparate systems (local, regional, state, national) can be combined into a single snapshot view for analysis; Data analytics in the form of dashboards can display trends over time, which can easily be presented then used for resource, facility, and budget planning purposes; Reports generated on demand provide immediate access to data; Business intelligence supports better decision-making over time; and Access from any device, anytime, anywhere can improve and speed up decision-making.

Career Planning: From Academy to Retirement. Tuesday September 4, 10:00 to 11:00 am PT. From *The Justice Clearinghouse*.

The conversation starts out simple enough, "what do you do?" Your response "I'm a cop". That describes your profession. There is a lot more to "I'm a cop". Failing to plan is planning to fail and just wishing for an assignment or promotion is just that a wish. Don't let your career just happen, manage it.

Forensic Services Unit Resources, Long-term Missing & Unidentified Children, for Justice Professionals. Tuesday September 4, noon to 1:00 pm PT. From *The Justice Clearinghouse*.

The Forensic Services Unit provides direct support to law enforcement and medical examiners on cases of long term missing children, child homicides, unidentified deceased & living children, and serial offenders. This team provides resource assistance, analytical support, case strategies and public exposure to help advance these cases.

This webinar will inform the audience on the vast amount of resources available to them and will highlight the following: Searching for missing & unidentified children, The use of forensic artists and the media to develop valuable leads, Application of advanced forensic techniques such as pollen analysis and chemical isotopes, and Utilizing an array of forensic professions to help advance case information such as search experts and forensic anthropologists.

Creating, Managing, or Becoming Peak Performers. Thursday September 6, 10:00 to 11:00 am PT. From *The Justice Clearinghouse*.

Peak performers are critical to achieving goals. The purpose of this course is to better understand how to create and manage peak performers in ourselves and others. The attitude of the individual including other aspects of psychological makeup and how it impacts upon the ability and willingness to set goals and priorities will be addressed. Emphasis will be on how a positive attitude coupled with a skilled person can lead to greater effectiveness and efficiency within us and our employees.

From CitiStat to GunStat: A Data-Driven Strategy to Address Gun Crime. Thursday September 6, 11:00 am to noon PT. From *The National Criminal Justice Training Center*.

CitiStat was a data-driven management strategy designed to monitor and improve the performance of all city services in real time. Founded on the core concepts of Compstat, the CitiStat model involved a series of weekly meetings that focused on improving the effectiveness across city agencies to address complex safety issues. As gun crime became prioritized within the process, the CitiStat model was utilized to focus solely on the targeted enforcement and prosecution of felony gun crimes, and soon became known on a national level as GunStat. Police departments and prosecutor's offices across the country have implemented GunStat programs, which provide real-time information to police and prosecutors about felony gun cases as they progress through the criminal justice system.

Restorative Justice Intervention Program: a Case Study. Thursday September 6, noon to 1:00 pm PT. From *The Justice Clearinghouse*.

The City of Scottsdale's Restorative Justice Intervention Program (RJIP) is an alternative to arrest for youth who have committed eligible offenses, allowing them to avoid a criminal record that could negatively impact their future. This program was created using a systems approach with a multi-disciplinary team to ensure sustainability, efficiency and effectiveness.
This webinar will discuss the extensive program development that Scottsdale has gone through, a summary of where we are currently and a discussion of the future. Topics covered will include policy development, technology infrastructure, data analysis, record retention and program evaluation.

Need a Break? Dispatcher Reunited with Officer She Helped After Traffic Crash

"The Denver Police Department 9-1-1 dispatcher who came to the aid of a Lakewood, CO, police officer who was severely injured in a motorcycle crash was recently reunited with the man she helped."

Click here to read more from *Officer Magazine*.

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Sincerely,

James O'Neil

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